

Rewards Referral Program Terms and Conditions:

- 1. One Weeks Billing (Maximum Capped at \$5,000 per new contract):** For every successful referral, the Referrer will be eligible to receive equivalent of 1 week's billing to a maximum cap of \$5,000 to be applied as per the selected method on your form.
- 2. Referral Qualification:** Referrals must be for regular commercial cleaning services provided by SCS Group and not for ad hoc or one-time services.
- 3. Minimum Contract Duration:** To qualify for the referral allocation, the referred customer must sign a minimum contract for 12 consecutive months with SCS Group. The customer must remain a current client for a period of 3 months to qualify for the referral fee.
- 4. Reward Allocation:** The referral has the choice to allocate the monetary compensation in one of the following ways:

Gift Card: The value of the gift card will correspond to one week of billing for the referred client's contract. Smart Cleaning Solutions (Aust) Pty Ltd reserves the right to select the type and brand of gift card.

(please complete a Statement to a Supplier form available [here](#))

Existing Client: The referrer will receive the equivalent of 1 week's billing for the referred new business as a credit applied against their existing account with SCS Group.

- Up to 25 Referrals 1 x The First Weeks Billing Amount
- 26 referrals to 50 referrals, as per the agreed framework will attract 1.25 x the first week's billing amount.
- 51 to 100 referrals, as per the agreed framework will attract 1.5 x the first week's billing amount.

Charitable Donation: The referral may opt to donate the monetary compensation to a registered charity or nonprofit sports club of their choice. SCS Group will facilitate this donation on behalf of the referral.

Note: Your information will be treated with strict confidence, as specified in our Privacy Policy.

- 5. Eligible Referrers:** Anybody over the age of 18 are eligible to participate in the Rewards Referral Program.
- 6. Reward Disbursement:** The selected option for the referral fee will be applied after completing 90 days from the commencement of practical works at the new client's site and 90 days of invoice payments in accordance with the contract terms and conditions.
- 7. Multiple Referrals:** Referrers can make multiple referrals, and the referral rewards will be cumulative, subject to the maximum cap of \$5,000 per successful individual referral.

8. **Program Changes:** SCS Group reserves the right to modify, suspend, or terminate the Rewards Referral Program or its terms and conditions at any time without prior notice.
9. **Dispute Resolution:** Any disputes or discrepancies regarding referral rewards will be resolved at the sole discretion of SCS Group.

By participating in the Rewards Referral Program, Referrers and referrals agree to abide by these terms and conditions. SCS Group reserves the right to refuse or discontinue participation to any Referrer or referral who violates these terms or engages in any fraudulent activity related to the program.